

“Good Faith Estimate”

Under the law, health care providers need to give patients who don't have certain types of health care coverage or who are not using certain types of health care coverage an estimate of their bill for health care items and services before those items or services are provided. This estimate is called a “Good Faith Estimate”

Your Rights under Good Faith Estimate Include:

- You have the right to receive a Good Faith Estimate for the total expected cost of any health care items or services upon request or when scheduling such items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.
- If you schedule a health care item or service at least three (3) business days in advance, make sure your health care provider or facility gives you a Good Faith Estimate in writing within one (1) business day after scheduling. If you schedule a health care item or service at least ten (10) business days in advance, make sure your health care provider or facility gives you a Good Faith Estimate in writing within three (3) days after scheduling. You may also ask any health care provider or facility for a Good Faith Estimate before you schedule an item or service. If you do, make sure the health care provider or facility gives you a Good Faith Estimate in writing within three (3) business days after you ask.
- If you receive a bill that is at least \$400 more for any provider or facility than your Good Faith Estimate from that provider or facility, you can dispute the bill.
- Make sure to save a copy or picture of the Good Faith estimate and the bill.

For questions or more information about your rights to a Good Faith Estimate, you can:

- Visit: www.cms.gov/nosurprises/consumers, or
- Email: FederalPPDRQuestions@cms.hhs.gov, or
- Call: 1-800-985-3059